



# Uncover hidden value in every claim with XactXpert

**Real-time precision that directly impacts your bottom line**

## Every estimate matters

Even small errors across thousands of claims create significant financial leakage, compliance risks, and customer satisfaction issues. Your adjusters need tools that can catch these costly mistakes before they impact your results.

## XactXpert™: Your real-time partner in claim quality

XactXpert is Verisk's powerful rules engine that works seamlessly within Xactimate® and XactAnalysis® to guide adjusters toward accuracy—with every estimate, every time.



**Real-time guidance** catches errors while estimating, not days later



**Customizable rules** align perfectly with your company guidelines



**Automated quality assurance** across your entire organization



**Actionable analytics** reveal patterns and drive continuous improvement



## Financial impact—by the numbers

A recent study of nearly 10,000 claims found:

**\$329,421**

potential net financial impact when just 25% of alerts are addressed

**20%**

alerts with over \$1,000 financial impact

**\$14,205**

impact from the single highest-value alert

Our analysis of nearly 10,000 claims\* using a select set of XactXpert rules revealed remarkable results:

### The 80/20 impact rule in action

The data shows a clear pattern: Roughly 20% of alerts account for 80% of financial impact. The highest-impact alerts include:

- Drywall and patch rules: \$84,168 collective potential impact
- Asphalt shingle rules: \$55,091 collective potential impact
- Wood flooring and baseboard rules: \$48,130 collective potential impact

### Days faster: the measurable advantage

Beyond accuracy, XactXpert speeds up your entire claims process:

- 48% reduction in cycle times
- 16% decrease in estimate revisions
- Minutes instead of days for quality reviews

### The bottom-line benefits

- **Lower operational costs:** Removing just four days from claims processing saves \$25–\$30 per claim—translating to \$250,000–\$300,000 annually on 10,000 claims
- **Enhanced customer satisfaction:** Faster, more accurate settlements build trust and improve retention.
- **Reduced risk:** Shorter cycles mean fewer opportunities for error, compliance issues, or supplemental expenses.
- **Empowered teams:** Clear guidance helps everyone—from entry-level to experienced adjusters—deliver consistent, excellent results.

\*Results based on Verisk analysis of 9,851 closed claims using XactXpert™ rules. Financial impact represents net effect of both increases and decreases, supporting accuracy and compliance. Individual results may vary based on claim volume, rule configuration, and resolution rate.

### See the impact on your claims

Let's show you exactly how XactXpert can improve your results. Contact your Verisk representative today to schedule a personalized demo with your own claims data.



**+1.800.888.4476 / [info@verisk.com](mailto:info@verisk.com) / [verisk.com](https://www.verisk.com)**

