



XactXpert

**Real-Time Claims Estimation Excellence** 

# Your success depends on getting it right—every time

You face unprecedented pressure in today's claims environment. Settlement delays frustrate policyholders and strain your resources. Inconsistent estimates across your team create compliance risks and financial exposure. Training new adjusters amid talent shortages stretches your capacity. You need results, not more complexity.

# XactXpert™: Built for Your Success

XactXpert is the industry's most advanced real-time claims estimation rules-engine. While legacy tools force you to wait days for post-estimate reviews, XactXpert delivers immediate, in-workflow guidance that catches errors and helps ensure compliance for your estimates.

### What XactXpert Delivers



#### Real-time error prevention

Give your adjusters immediate feedback during estimations—violations, warnings, and cautions appear instantly, so errors get fixed right away. Real-time flagging drives immediate action. For critical compliance, violation rules can prevent estimates from being completed until issues are resolved.



#### **Native Xactimate® integration**

End workflow disruption and data silos— XactXpert works seamlessly within your existing Xactimate process.



#### Flexible rules engine

Choose from nearly 2,000 pre-authored rules or create custom rules that fit your specific organizational needs and compliance requirements.



### Consistent quality across your team

Empower every adjuster—from entry-level to experienced—to deliver compliant estimates that meet your standards.



### Insights that drive improvement

Optimize performance continuously with detailed reporting that reveal patterns and pinpoint areas of improvement.





# Results that speak volumes

Here's what XactXpert™ can deliver for organizations like yours:

## Accelerated operations

48%

faster cycle times from property inspection to estimate completion 35%

quicker turnaround from assignment to first estimate delivery up 90%

reduction in estimate review time—you're processing claims in minutes, not days

## Protection for your bottom line

16%

fewer estimate revisions on average across your team

\$329,421

potential net financial impact on average when you address just 25% of alerts In an analysis of nearly 10,000 claims, we identified 91 alerts worth over \$1,000 each

## The power of focus

Our data shows that roughly 20% of alerts account for 80% of financial impact. XactXpert helps you identify and address what matters most first, so you're maximizing every minute your team invests.

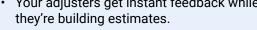


# Real-time changes everything

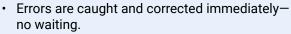
### Traditional post-process review

- Your adjusters complete estimates, then wait for review.
- Days or weeks of back-and-forth revisions slow you down.
- Disconnected systems create workflow friction.
- Frustrated policyholders and delayed settlements hurt your reputation.

# Your adjusters get instant feedback while



XactXpert real-time guidance





• Faster settlements improve customer satisfaction and boost your reputation.



### Built to grow with you

### Seamless integration you can count on

XactXpert™ integrates natively with Xactimate® and XactAnalysis®, creating a unified ecosystem that eliminates the data silos that slow you down and complicate your processes.

### Scalable performance for your organization

Our cloud-based platform grows with you, delivering reliable performance whether you're processing hundreds or thousands of claims across multiple locations.

#### Innovation that keeps you ahead



#### Monthly rules updates:

Stay current with industry best practices and regulatory changes without lifting a finger.



### Anomaly detection (coming soon):

Shift from reactive to proactive claims management with the help of machine learning, catching issues before they affect your results.



# Ready to see your results improve?

Let us show you exactly how XactXpert can impact your operations.

Visit **verisk.com/xactxpert** to learn more and schedule a personalized demonstration using your own claims data. See firsthand how real-time estimation guidance delivers measurable improvements to your speed, accuracy, and customer satisfaction.

